

Travel & Tourism First Award Transition Programme Diploma

Level 2

Duration: One Year

Why Should You Take This Course?

This course has been designed to provide you with a broad range of transferable skills that will be useful in both the workplace and in an educational setting. You will learn how to research effectively, how to write formal reports and how to present professionally. As part of the course, you will take part in a wide range of role play scenarios and real-life settings that will help you to develop both confidence and skills in customer service. If you are interested in a career within the rapidly growing travel and tourism industry, or other customer-related jobs then this course is for you. It is great for students who learn through doing and who would benefit from developing their skills.

Course Content

This one-year course will help you to develop skills and knowledge required to help you progress in both the workplace and in education. Tasks and assignments will be linked to the travel and tourism industry, as well as other work settings that involve customer service.

How will I be assessed?

You will produce a portfolio which will be assessed by your tutors as you go along. You will also sit some external exams as part of the formal qualification.

At the end of the course, the qualification can gain entry onto an Advanced Level course or directly into employment in the industry.

Are there any special expenses?

There will be trips and visits as part of the course.

What could I do next?

Successful completion of the course could allow progression to advanced level courses such as Level 3 in Travel and Tourism, Business or Media.

Entry Requirements

This course provides outcomes at both Level 1 and Level 2 and is accessible to all learners. It is an ideal accompaniment to students studying or retaking GCSE English and/or Mathematics.

Excellence Can Do Attitude Courage
Respect Team Working Achievement Driven